COVID-19 SUPPORT: A REPORT TO THE COMMUNITY

NEIGHBORS NEIGHBORS



CENTRAL NEW YORK COMMUNITY FOUNDATION



PETER A. DUNN

CASEY CRABILL, ED.D. CHAIR, BOARD OF DIRECTORS

DEAR FRIENDS,

As the novel coronavirus spread across the world and into our communities, the immediate effects were devastating and profound. From the staggering number of lives lost, to the many more lives threatened and disrupted, we were thrust into a period of uncertainty and change that continues to this day.

As a community, we responded in extraordinary ways. Teachers became distance learning experts and IT professionals, parents became classroom aides and in-home guidance counselors, frontline workers became first responders, and we were all challenged to find new ways to work together and support each other while physically apart.

That's what this report is about: Central New Yorkers responding in unprecedented ways to an unprecedented crisis. Guided by the Council on Foundations' pledge to "act with fierce urgency to support our nonprofit partners, as well as the people and communities hit hardest by the impacts of COVID-19," the Community Foundation responded by shifting its grantmaking to prioritize emergency relief efforts in Onondaga, Madison, Oswego and Cayuga counties.

In March and April, we committed initial funding and administrative assistance to create a series of COVID-19 support funds across our service areas, in partnership with local government and regional funders. These new coalitions have resulted in stronger collaborations, streamlined resource deployment and, most importantly, responsive grants to nonprofits working with communities that are disproportionately impacted by economic consequences of the pandemic.

Nonprofits responded in kind, forging new partnerships and adapting programs and

services to meet emergent demands. Grants were distributed to address heightened access gaps associated with the digital divide and to support increased need for food, emergency child care, telehealth and mental health services, feminine hygiene products, cleaning supplies, and PPE (personal protective equipment). Many churches emerged as community hubs and received grants to distribute food, supplies and information to hard-to-reach populations.

Community members, too, responded with flexibility and creativity. Individuals, families and collegiate groups volunteered to assist on the front lines; some organized fundraisers, including a virtual lemonade stand and livestreamed concerts. Community Foundation donor-advised fundholders made gifts from their funds to the COVID-19 Community Support Fund. Many generously passed along their federal stimulus payments to support these efforts. And still more individuals, families, and corporate and foundation donors thoughtfully gave time and resources to help our neighbors most in need.

The health and economic effects of the pandemic deepened inequities that have long plagued our communities due to systemic racism and poverty. While there are still many unknowns about what the coming days will bring, one thing is clear — we cannot shift back to normal. We must, in service to our vision to create a thriving Central New York with opportunity for everyone, move forward to enact equitable systemic change. As we look ahead toward recovery and rebuilding, we pledge, in the words of the Council on Foundations, to "learn from these emergency practices and share what they teach us about effective partnership and philanthropic support, so we may consider adjusting our practices more fundamentally in the future, in more stable times, based on all we learn."

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Peter A. Dunn President & CEO

Casey Crabill, Ed.D. Chair, Board of Directors

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STAFF & BOARD BACK COVER



Confirmed in Compliance with National Standards by the Community Foundations National Standards Board

NONPROFITS RESPOND

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ALL HANDS ON DECK TACKLE COVID-19 CHA

"MANY OF OUR NEIGHBORS FACED DISPROPORTIONATE CHALLENGES DUE TO UNEXPECTED TIME OFF FROM WORK, UNPLANNED CHILD CARE OR HEALTHCARE EXPENSES, TRANSPORTATION AND HOUSING ISSUES OR A LACK OF RELIABLE ACCESS TO INFORMATION."



ficials confirmed Onondaga County's first case of the novel coronavirus on March 16. Two days later — with daily life upended and emergency needs emerging quickly — the Community Foundation and partners introduced the COVID-19 Community Support Fund.

The fund, administered by the Community Foundation in partnership with the United Way of Central New York, the City of Syracuse, Onondaga County, the Allyn Family Foundation, the Dorothy and Marshall M. Reisman Foundation and the Health Foundation for Western & Central New York, supported immediate, basic needs of nonprofit organizations working with residents impacted by the consequences of the virus.

By the end of March, the Community Foundation's affiliate funds in Pulaski, Oswego and Cayuga counties, the Women's Fund of Central New York and the Madison County Rural Poverty Fund had announced emergency COVID-19 funds as well.

"There was a staggering increase in demand in a very short time," said Peter Dunn, president and CEO of the Community Foundation. "Many of our neighbors faced disproportionate challenges due to unexpected time off from work, unplanned child care or healthcare expenses, transportation and housing issues or a lack of reliable access to information."

Central New Yorkers responded quickly and generously.

"There were donations within half an hour," said Nancy Kern Eaton, president of the United Way of Central New York. "People were calling us before we had even made the announcement."

The COVID-19 Community Support Fund raised nearly \$1.8 million and distributed 97 grants totaling more than \$1.4 million to Onondaga County organizations by July 31. The affiliate funds raised more than \$450,000 and distributed 45 grants totaling more than \$360,000 to grantees across the rest of the region.

Anticipating that the impending global health crisis would have a profound impact on low-income residents, single parents, essential workers and those living in isolation or poverty, funders and nonprofit leaders began discussing strategies before officials shut down schools and businesses and issued stay-at-home orders. As the pandemic unfolded, the philanthropic and nonprofit communities leveraged longstanding relationships, collaboration and creativity to keep programs operating in an uncertain time.

With schools closed and many people out of work, initial requests sought food, diapers and hygiene essentials. Large organizations, including the Rescue Mission Alliance, Salvation

TO LLENGES

Army, Catholic Charities and the Food Bank of Central New York received grants to address those needs. So did smaller nonprofits operating food programs out of churches and community centers.

The Food Bank of Central New York had anticipated the local effect of the global health crisis. "If this pandemic hit our area, we wanted to make sure our families were ready," said Karen Belcher, executive director. "If grocery stores closed or transport was halted, we wanted to make sure they had food in their homes."

When New York Governor Andrew Cuomo shut down nonessential businesses, Food Bank staff moved to remote work while warehouse staff and drivers focused on getting food to its 443 programs. This included 282 emergency food programs serving 11 counties in Central and Northern New York.

The Food Bank worked with the United Way, the Community Foundation and the Onondaga County Office for the Aging to pinpoint where food was needed. "We said, 'We have the trucks. Where does the food need to go and how can we get it there?"" Belcher explained.

About one-third of the Food Bank's staff of 60 work in the warehouse or drive trucks. To meet the increased need, they hired two temporary warehouse workers and a temporary driver. They also had to increase phone lines. "At the beginning there were so many calls coming in we couldn't call out. That initial panic was terrible," Belcher said.

In March, the agency provided 34% more food than in March 2019. By April, that increase had grown to 56% over April 2019. In 2019, the Food Bank distributed 15.6 million pounds of food; in its fiscal year 2020 (ending June 30), it distributed more than 20 million pounds of food. Most of the 5-plus-million-pound increase took place from March to June, the first four months of the pandemic.

The Food Bank also coordinated with Gov. Cuomo's Nourish New York initiative and the American Dairy Association for several mass food distribution events.

The crisis "has made people realize anyone may need emergency food and it can happen very quickly," Belcher said. "Do you choose medication or your mortgage or food? It's devastating."

FUND CREATED TO BOLSTER ARTS INDUSTRY

Central New York artists and arts agencies estimated they would lose \$15 million between the March COVID-19 shutdown and fall 2020, and many arts and cultural organizations feared they would have to permanently close their doors.

The Community Foundation responded by pledging \$100,000 to the CNY Arts COVID-19 Impact Fund, established by CNY Arts to provide emergency support to the arts, cultural and heritage industry across seven counties in Central New York.



Of the more than 265 artists and nonprofit organizations who responded to the spring survey conducted by CNY Arts and funded by the Community Foundation, 75% indicated the pandemic severely impacted their livelihoods or organizations.

The arts and cultural industry reaches into every part of the community. It creates community cohesion and fosters understanding of differences while also creating jobs, supporting local businesses and generating tax revenue. The arts sector in Onondaga County alone generates more than 5,900 jobs, a 2018 Americans for the Arts and Le Moyne College study found.

We are happy to be able to support this effort to keep our arts community thriving through the end of the pandemic and beyond.



(Continued from page 5)

With child care centers closed and budgets limited by furloughs or layoffs, more families needed diapers — a basic necessity that keeps babies happy and healthy.

The CNY Diaper Bank received grants from the COVID-19 Community Support Fund to meet the increased need for diapers — which are not covered by government safety net programs — in Onondaga and Madison counties. In a typical month, the Diaper Bank distributes 100,000 diapers. In March, the Syracuse-based nonprofit saw a 50% increase in demand.

With schools closed and businesses moving to remote work, technology emerged as another big need. The Public Broadcasting Council of CNY (WCNY), for example, received a grant to support pre-K to 12th-grade instruction by teachers helping children learn from home.

Many agencies received grants to update technology so employees could stay in touch with each other and maintain connections with clients. Computers and Zoom accounts provided lifelines to constituents whose daily routines changed unexpectedly. Seniors and people with disabilities experienced isolation, and other people were at increased risk of abuse or living with substance abuse.

When it became clear the pandemic would stretch into the summer months, a \$150,000 grant was given to the new Bea González Summer Fellows Program, which was designed to collaboratively fill the gap of summer youth employment programs reduced by municipalities due to COVID-19 related budget cuts. Funding was provided to PEACE, Inc., RISE, Southwest Community Center and the Building Men program to provide work readiness skills, virtual college tours, community service, citizenship, financial literacy, and experiential activities to youth during the summer months.





From their inception, the COVID-19 funds benefited from the partners' longstanding community relationships with clients and each other. "We're working with people who are closest to the concerns in local communities," Dunn said.

The funds were designed with a simple application, and funders wanted money distributed quickly. "It's a good example of collaboration among multiple funders and organizations and people on the ground to support the community in an efficient and effective way," Dunn said.

The collaboration highlighted funders' and agencies' ability to be nimble and flexible. "It shows what people can do when they cooperate," said Karen Goetz, executive director of the Richard S. Shineman Foundation in Oswego County. "It was an emergency. People just had to take all of their blinders off and work together because each of us by ourselves cannot accomplish what needs to be done in a crisis situation."

"Our community was well-positioned to respond to a challenge few of us ever would have imagined," United Way's Eaton said. "People are very creative and flexible and know how to work together."

The Food Bank's Belcher agreed: "We had solid-minded, calm people who said, 'What can we do? How can we help?'"

FOUR CENTERS, ORNE NEED



Staff members of Huntington Family Centers, Westcott Community Center, Syracuse Community Connections at the Southwest Community Center, and Syracuse Northeast Community Center have collaborated for years, sharing strategies to best serve city neighbors. So when COVID-19 spurred a large and sudden spike in requests for emergency assistance, it made sense for the centers to seek a joint grant from the COVID-19 Community Support Fund.

"We all saw a huge uptick in the number of people who needed food. We were also out of diapers all the time," said Mary Lou Sayles, executive director of Huntington Family Centers.

The directors' partnership was formalized with a 2018 Alliance for Economic Inclusion grant that created the Community Center Collaborative (CCC). The CCC's team spirit and shared marketing and program staff made it easy for the four centers to work together on a common need during the coronavirus pandemic.

"Our clients already face challenges, and COVID only made it worse for many," Sayles said. "Changes came so fast and they were panicked and scared. We didn't want to turn anyone away."

During the crisis, the CCC met each center's distinctive requirements, restructuring services to comply with health and safety guidelines, and tracking data to monitor needs. Centers loosened pre-registration and residence rules to be more efficient and responsive to needs.

A \$50,000 COVID-19 Community Support Fund grant supported the CCC's food pantries and the distribution of diapers and health and hygiene products.

Huntington Family Center, located on Syracuse's Near Westside, provided about 2,400 meals a week — at least twice what the agency typically distributes. Requests for diapers tripled. The other three centers experienced similar increases.

Huntington shifted from a choice pantry, which allows clients to "shop" from the inventory, to curbside delivery. "We were packing the boxes and bringing them out," Sayles said. "It was nonstop. Then we had to restock for the next pantry day."

The CCC's grant reflects the centers' commitment to providing services to the entire city. "We did not want to have one program funded at the cost of another program," Sayles said.

"Every neighborhood in Syracuse has unique characteristics, and every neighborhood center is unique in some ways," she said. "All the centers share a desire to strengthen the families and residents of our neighborhoods. We are places where all neighbors are valued and welcomed."

AERCY WOR STEPS UP

FROM PALLETS TO FOOD BOXES

Since Mercy Works began teaching technical skills like computer coding and robotics to teens in 1998, "food distribution" typically meant handing out snacks. But when COVID-19 closed schools, the Syracuse agency quickly pivoted to provide meals to thousands of children.

"There was a need and we jumped," said Mark Haywood, former Mercy Works project leader and director of outreach and missions at Abundant Life Christian Center.

Within days of the shutdown, the Syracuse City School District was distributing bagged breakfasts and lunches. But with many people abruptly out of work, officials worried that kids would go hungry on weekends. Could Mercy Works provide groceries for families to take home on Fridays? And could the agency's Clarence Jordan Vision Center on the Southside serve as the packaging and distribution site?

By then the reality of the virus was sinking in. People scrambled to rearrange their lives to meet stay-at-home orders. Stores ran short of supplies.

"There's no chicken. There's no bread. There's no eggs," Haywood said. "It's not just that people were short of money. If they could get to the store, there wasn't food."

School district officials, hoping the crisis would be short, asked Mercy Works to donate food for 5,000 families for the two weeks beginning

March 27 and April 3. With no supply chain or food distribution experience, Haywood and his colleagues took on the challenge.

MERCY WORKS

The first week, Mercy Works spent \$55,000 for 48 pallets of groceries to make 20- to 30-pound boxes. "We wanted it to be as healthy and fresh as possible," Haywood said.

City schools couldn't accommodate the huge food deliveries. After striking out a few times, an Oncenter staffer connected them with a property manager who donated an 80,000-square-foot warehouse on Thompson Road for the project.

Haywood worked the phones, looking for food. Syracuse Banana, stuck with thousands of dollars of produce when restaurants closed, donated everything in its warehouse. Donations from two families and Abundant Life covered expenses for the first two weeks, but it wasn't enough to sustain the effort for the length of the crisis.

COVID-19 Community Fund support covered the cost of seven additional weeks of food. In those nine weeks, Mercy Works distributed 32,000 boxes across 30 sites.

Boxes typically contained at least 5 pounds of fruit, two loaves of bread, 2 pounds of pasta and at least a jar of spaghetti sauce. "It was what we could get at the best price and we thought kids would eat," Haywood said.

Mercy Works staff, volunteers and community partners were happy to help. "This is our neighborhood," Haywood said. "How could we not?"

ANSWERING THE CALL

MULTILINGUAL HOTLINE TRANSLATES COVID-19 INFORMATION

The early days of the COVID-19 crisis in Central New York were a whirlwind of new policies and health recommendations. For the region's New Americans, the flurry of cancellations, closures and safety rules brought additional challenges.

"People had no idea what was going on and they looked to us for support," said Haji Adan, executive director of Refugee and Immigrant Self-Empowerment (RISE) in Syracuse and a New American himself. "They were worried about their health and welfare. They were worried about their jobs. They had so many concerns."

Due to lack of access to quality education in their home countries, many refugees and immigrants hold limited literacy skills in their own language and many are still in the process of learning English.

Uncertainty about the health crisis frightened some New Americans, many of whom had experienced war, poverty or natural disasters in their home countries.

"THEY WATCHED THE NEWS THEN CAME TO US TO EXPLAIN IT TO THEM."

"They remembered what it was like when there was a malaria outbreak in the refugee camps," Adan said. "They could not understand how the greatest country in the world did not have medicine for this disease."

They also worried about the effects of social distancing or quarantine. "If they could not see a family member for two weeks, that was devastating," Adan said. "Connecting with family is healing for us. Being unable to see family created a lot of mental health issues."

A grant from the COVID-19 Community Support Fund supported a 24-hour hotline to help New Americans in 15 languages, including English. RISE caseworkers calmed fears and provided accurate information — in the caller's preferred language — about issues such as COVID-19 testing, unemployment benefits and food assistance.

The North Side Learning Center and the New American Forum also received grants to support emergency services and multilingual assistance to New Americans. RISE and the YWCA of Syracuse & Onondaga County are fiscal sponsors of the New American Forum.

RISE assisted at least 300 new clients during the initial panic of the pandemic. The agency's 25 caseworkers previously worked

with about 1,000 clients from 23 countries.

The agency, located on Burt Street, remained open, with limited staff, throughout the crisis. "No one knew where else

to go," Adan said. "They watched the news then came to us to explain it to them."

The staff tried to stay positive throughout the confusing period. "We told them, 'Think about your health and your well-being and your family. Remember, this country is great and things will get better."

DONORS RESPOND

"WITH LOTS OF UNCERTAINTY, WE FELT GIVING WOULD ADD STABILITY FOR OTHERS AFFECTED BY THIS CRISIS."



DONATIONS FROM HEARTS & WALLETS

As the Community Foundation and its partners discussed how to respond to COVID-19, Tom Griffith experienced moments of doubt about the funds' success. "Will this work?" Griffith, vice president of development, remembers thinking. "There's a lot of uncertainty. People are stretched. Are they going to be able or willing to give to this?"

Within a week of announcing the COVID-19 Community Support Fund, an anonymous \$250,000 gift came in. So did \$5 and \$10 donations. Generous and heartfelt contributions came in for the regional and affiliate funds as well. Griffith's doubt disappeared.

Transparency, collaboration among community funding partners and a clear plan to fund essential needs set the tone for the project. "People understood that this was important," Griffith said. "They understood that people were without basic essentials. People wanted to help others who were thrust into a place of need by this crisis."

In Onondaga County, donations came from the fund's founding partners, individuals and corporations, donor-advised fundholders and foundations.

The smallest donation was \$1; more than 300 donations were less than \$100. Many of the 779 individual gifts came from Community Foundation and United Way donors; 170 were anonymous. "Donations came from every part of our community," Griffith said.

Six individuals donated their \$1,200 federal stimulus payments.

A \$250 donation came with the explanation that it was "part of the stimulus check that I don't need." A \$500 donor explained their daughter tutors Syracuse students and worried how the crisis affected them.

"Together we'll stay strong," read one note. "In memory of my father, who was always ready to help others," read another.

About 50 Community Foundation donor-advised fundholders transferred money to the COVID-19 fund.

The Waldman family, for example, donated in hopes the crisis would strengthen Central New York's sense of community. The Waldman children held an online art auction to raise money. "With lots of uncertainty, we felt giving would add stability for others affected by this crisis," they said.

The Borer family created a LemonAID stand to help their children raise money for the fund and matched the stand's proceeds with a donation from their donor-advised fund at the Community Foundation. The family wanted to help healthcare workers a relative works as a doctor in New York City — teachers, and local businesses.

"The kids did all the work and we were absolutely humbled by the generosity of family, friends and neighbors to support us and help us make a difference," they said.

Other groups found creative ways to support the fund.

When Syracuse University sent students home in March because of the pandemic, sorority members sought a way to maintain their philanthropic traditions without in-person events. Thirteen sorority chapters of the university's Panhellenic Council — made up of many students who live outside Central New York — raised more than \$5,700 through a virtual fundraising competition. "We knew that we would need to team up to make the biggest impact on our Syracuse community," said Nicole Jaskot, the council's director of philanthropic events.

The Fayetteville-Manlius High School Model United Nations Club raised \$2,500. Sea Culture clothing store in Skaneateles donated a percentage of its sales. Another community member set up a birthday fundraiser.

Facebook Live concerts also raised money. On March 25, Corey Paige, a SAMMY Award-winning singer, songwriter and Syracuse musician, performed for an hour as 2,500 people viewed the virtual concert and sent in online donations.

Generosity, creativity and empathy spurred these contributions to assist Central New York during the COVID-19 crisis.

As of July 31, more than \$2.2 million was raised and 142 grants were distributed totaling nearly \$1.8 million across all of the COVID-19 support funds.

"The relentless daily outreach to give has been incredibly inspiring," Griffith said. "People responded to this fund with more than just their wallets."

HELPING COMMUNITIES **IMPACTED BY ECONOMIC** CONSEQUENCES OFTHE CORONAVIRUS OUTBREAK

COVID-19 COMMUNITY SUPPORT FUND GRANTS

The Community Foundation, in partnership with United Way of Central New York, Allyn Family Foundation, The Dorothy and Marshall M. Reisman Foundation, the Health Foundation for Western & Central New York, the City of Syracuse and Onondaga County, established a COVID-19 Community Support Fund to support nonprofit organizations working with communities who are disproportionately impacted by economic consequences of the coronavirus pandemic.

Allyn Family

CENTRAL NEW YORK

other basic needs

Health Foundation

entral New York

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REIŠMAN

FOUNDATION

CENTRAL NEW YORK	ord Wilay entral New York	Party Family	J. Ryan McMahon, II County Executive		 Investing in Bothy Wealth Tol People and Communities; 	FOUNDATION
ACCESSCNY Connect those with disal diagnosis to vital service			\$28,900		eed purchase food, cleaning supp is and assist with unexpected	\$25,000 lies
ACR HEALTH Purchase technology to remotely and ramp up fo increased demand			\$16,000		cts sportation for immune-comprom nts to access treatment or physicia	
ADVOCATES Implement a telehealth s health services for peopl			\$6,540	Provide food and Commons Acade Community and (MUNITY ALTERNATIVES basic supplies for residents of Fre my and participants of the Recov Outreach Center; provide remote	ery
ALZHEIMER'S ASSOCIATE Offer virtual care consulta groups and education pro their caregivers	ations, referral i	meetings, support	R \$3,200		-	\$6,750
ARC OF ONONDAGA Purchase telehealth, PPE residential programs, cli habilitation and virtual s	nical supports,		\$50,665	and other service CENTERS OF ST. C Implement remot	as CAMILLUS e access to maintain business cont	\$50,779 inuity
ARISE Upgrade phone system telehealth services	to allow for re	liable	\$24,000	COVID-19 care	loors of its West Wing for dedicated	\$25,000
ASSUMPTION FOOD PAI Distribute emergency fo			\$5,000	covered by gover	s to families, which are not other nment safety net programs	
to families in need AUXILIARY AT ST. JOSEP Provide personal hygien to individuals in need			\$5,000	supportive housir	DENCE and safety supplies for residents ng program for women and their c ogy to meet with women in crisis re	hildren;
BALDWINSVILLE MEALS Purchase food for distrib doubling of demand		nmodate	\$3,500	0	cy food delivery services as well as uch as financial and career couns	
BEA GONZÁLEZ SUMME Funding provided to PEA Community Center and I the gap of summer yout	.CE, Inc., RISE, S Building Men p	Southwest program to fill	\$150,000	Provide emergen	CDONALD HOUSE CHARITIES cy relief support for its Meals tha se supplies to welcome back gues	
BELLEGROVE MISSIONA Stock and maintain a foc and families in need of e	od pantry to as	sist individuals	\$6,500		DR CHILDREN'S SERVICES enting education classes for fami	\$3,000 lies



CONTACT COMMUNITY SERVICES Maintain a central triage line for individuals in crisis and concerned parties to divert unnecessary hospital visits	\$19,590	FRANK H. HISCOCK LEGAL AID SOCIETY Purchase barriers, shields, air purifiers and cleaning supplies for meeting with clients safely	\$13,517
DELTA TORCH FOUNDATION Purchase and distribute feminine hygiene products and laundry detergent to young women and girls in Syracuse	\$15,000	GOOD LIFE YOUTH FOUNDATION Provide food, hygiene supplies, clothing and life coaching to youth living in homelessness or poverty	\$35,000
DETERMINATION CENTER Purchase laptops for youth to complete their remote schoolwork; provide child care and food to children of essential healthcare workers	\$19,500	HILLSIDE CHILDREN'S CENTER Outfit staff with PPE for use during 4-week summer programming	\$2,000
DEWITT FOOD PANTRY Meet increasing demand for emergency food distribution	\$2,500	HOME HEADQUARTERS Assist homeowners without discretionary income in making emergency home repairs	\$30,000
EARLY CHILDHOOD ALLIANCE Deliver early learning and developmental tool kits to families to prevent learning loss while schools and daycare centers are closed	\$8,000	HUMANITARIAN ORGANIZATION FOR MULTICULTURAL EXPERIENCES (H.O.M.E.) Provide telehealth habilitation services and purchase health and safety supplies for staff providing face-to-face services	\$5,000
FIGHT FOR HEARTS Offer fitness and wellness live programming to teens through Boys & Girls Clubs and Syracuse Parks & Rec	\$3,810	HUNTINGTON FAMILY CENTERS (SYRACUSE COMMUNITY CENTER COLLABORATIVE) Provide food pantry and diaper bank services at four neighborhood community centers	\$50,000
FIRST PRESBYTERIAN CHURCH OF BALDWINSVILLE (EASTERN FARM WORKERS ASSOCIATION) Expand emergency food service for low-income workers to include hygiene and sanitary supplies delivered through no-contact deliveries	\$4,000	INTERFAITH WORKS Provide personal items, sanitizing products and food to families; implement safety protocols for visitors and purchase technology for staff to work remotely	\$45,725
FOOD BANK OF CENTRAL NEW YORK Increase emergency food response	\$57,420	INTERRELIGIOUS FOOD CONSORTIUM Serve as a resource for food items as emergency food providers and social service agencies respond to high demand	\$2,000

IT TAKES A VILLAGE FOR ALL Purchase educational supplies to continue grade-school learning with students who have been removed from school and displaced	\$10,000	MEALS ON WHEELS OF Assist employees with te rent refrigerated storage
LE MOYNE COLLEGE Offer emergency financial aid quickly and efficiently to Le Moyne students experiencing significant economic disruption	\$5,000	MERCY WORKS Provide weekend grocer children qualify for scho weekdays; offer pop-up
LITERACYCNY Offer basic literacy and English instruction to adults	\$21,000	MINISTRIES OF VICTOR Serve home-cooked me
remotely over the summer months LORETTO Provide basic needs — food, child care assistance,	\$36,000	NEW AMERICAN FORU Connect refugee familie native-language best pr
family essentials and transportation — to frontline healthcare workers		NEW JUSTICE CONFLICT Install plastic shielding i visitation mediations
MATTHEW 25 FARM	\$15,000	
Grow more produce to help stock food pantries and soup kitchens with fresh fruits and vegetables		NORTH SIDE LEARNING Provide basic food item to advise refugee famili
MCMAHON RYAN CHILD ADVOCACY CENTER	\$12,050	social distancing practic
Purchase remote technology to continue child trafficking		
advocacy services for families and youth		NORTH SYRACUSE CHR
MEALS ON WHEELS OF EASTERN ONONDAGA COUNTY Upgrade technology to meet rapid increase in demand for services	\$3,500	Prepare additional food

MEALS ON WHEELS OF SYRACUSE Assist employees with technology to work from home and rent refrigerated storage to meet increased meal demand	\$4,840
MERCY WORKS Provide weekend groceries to Syracuse families whose children qualify for school breakfast and lunch on weekdays; offer pop-up food pantries	\$120,000
MINISTRIES OF VICTORY TEMPLE Serve home-cooked meals to community members	\$3,000
NEW AMERICAN FORUM Connect refugee families with basic essentials and native-language best practices to remain healthy	\$7,500
NEW JUSTICE CONFLICT RESOLUTION SERVICES Install plastic shielding for face-to-face custody and visitation mediations	\$3,500
NORTH SIDE LEARNING CENTER Provide basic food items and multilingual outreach to advise refugee families on current restrictions, social distancing practices and community resources	\$50,500
NORTH SYRACUSE CHRISTIAN CHURCH FOOD PANTRY	\$2,000

Prepare additional food packages to meet increased need











OLIVET COMMUNITY DEVELOPMENT INSTITUTE Provide food and essential items to at least 200 families	\$5,000
ONONDAGA COMMUNITY COLLEGE Connect students with technology necessary to finish coursework and assist them with other emergency needs	\$5,000
PEACE, INC. Deliver food, toiletries, and emergency supplies to clients lacking transportation and food access	\$8,650
PGR FOUNDATION Make and distribute washable fabric face masks to families with children living in public housing and temporary shelters	\$4,250
PUBLIC BROADCASTING COUNCIL OF CNY (WCNY)	
Broadcast the TV Classroom Network, which offers Pre-K to 12th grade instruction in key academic subject areas, as well as health, physical fitness, and music	\$10,000
Broadcast the TV Classroom Network, which offers Pre-K to 12th grade instruction in key academic subject	\$10,000 \$18,765

ROAD TO EMMAUS MINISTRY OF SYRACUSE Meet increased demand for meal service and food pantry distribution	\$7,500
ROBERT & MARJORIE JONES COMMUNITY BENEFIT ORGANIZATION Deliver food and basic necessities and provide access to mental health professionals	\$5,400
SAMARITAN CENTER Install protection and technology equipment to continue delivering case management services safely	\$5,000
SARAH'S GUEST HOUSE Purchase food staples and cleaning supplies for guests who are patients receiving urgent and necessary medical care	\$2,000
SALVATION ARMY-SYRACUSE AREA SERVICES Provide basic needs to teenagers and their babies housed at its Transitional Apartments and Parenting Center as well as deliver food, health and cleaning supplies to families	\$40,000
SLEEP IN HEAVENLY PEACE Retrofit build stations with Plexiglass shields to safely construct beds for children in need	\$5 ,000
SPECIAL OLYMPICS NEW YORK Purchase PPE for coaches and athletes participating in	\$1,000

in-person sports training

ST. JOSEPH'S HEALTH CARE COORDINATION NETWORK Deliver food to patients' homes	\$5,000	VERA HOUSE Use remote counseling technology and maintain emergency shelter to meet a higher need due to	\$41,500
ST. LUCY'S FOOD PANTRY Distribute emergency food packages to families in need	\$3,000	stay-at-home restrictions, which can lead to being trapped in violent conditions	
STREET ADDICTION INSTITUTE Feed families through bi-weekly home deliveries	\$7,500	VOLUNTEER LAWYERS PROJECT OF ONONDAGA COUNTY Purchase safety equipment and remote technology for	\$35,000
SYRACUSE ALLIANCE CHURCH Connect families with nutritional meals and essential	\$2,500	client meetings	
hygiene supplies		UNIVERSITY UNITED METHODIST CHURCH Distribute food through its Emergency Food Box and To-Go Breakfast programs	\$6,000
SYRACUSE JEWISH FAMILY SERVICE Meet increased demand for Kosher Meals on Wheels	\$5,000		ć10.000
and purchase technology to provide virtual counseling and group cognitive and emotional support discussions		UPSTATE FOUNDATION Educate farm operations on best practices in prevention, screening, and responding to COVID-19 symptoms within	\$12,800
SYRACUSE TENANTS UNION	\$9,000	their farm workforce	
Educate tenants who live in areas of high poverty and COVID-19 infection about the eviction moratorium		WE RISE ABOVE THE STREETS Distribute food and basic hygiene items to families in	\$2,000
TUCKER MISSIONARY BAPTIST CHURCH	\$13,500	financial hardship and those living in homelessness	
Provide food to Southside neighborhood families in need		YMCA OF CENTRAL NEW YORK Safely continue housing and child care assistance to those in need	\$18,561



"ONE CHILD CARE PROVIDER EMERGED FROM AN UNEXPECTED SOURCE—CAZENOVIA'S THE HAVEN AT SKANDA, WHICH CONNECTS RESCUED ANIMALS WITH CHILDREN WHO HAVE EMOTIONAL AND BEHAVIORAL ISSUES."

AFFILIATE & REGIONAL FUNDS RESPOND TO RURAL NEEDS

When colleges closed in March, the Southern Madison County Ambulance Corps (SOMAC) lost 40-plus Colgate University volunteers. Fewer drivers and emergency medical technicians limited their service as the agency anticipated increased calls from the COVID-19 crisis. Neighboring ambulance and fire departments also requested help as their volunteer ranks thinned.

A grant from the Madison County Rural Poverty Fund supported the agency's purchase of personal protective equipment (PPE) and food for volunteers.

"They were able to expand their service area and increase their staff at a crucial time," said Robyn Smith, the Community Foundation's director of strategic initiatives.

In response to the health and economic crises, the Madison County fund and affiliate funds in Pulaski, Oswego and Cayuga counties, as well as the Women's Fund of Central New York, shifted their grantmaking and worked with funding partners to support agencies addressing immediate needs.

Funders supporting these initiatives were the Richard S. Shineman Foundation, the Fred L. Emerson Foundation, the Elsa Allyn Soderberg Family Fund, the John Ben Snow Memorial Trust, United Way of Cayuga County and United Way of Greater Oswego County.

The Community Foundation's affiliate and regional funds awarded 45 grants totaling more than \$360,000 through July 31.

"What was needed was rapid response grants," Smith said. "These agencies and funders know their communities and know how best to help." Oswego Industries, a Fulton agency that supports adults of all abilities, received a grant to produce cotton masks and gowns for local healthcare providers, including Menter Ambulance and Oswego Health.

Agencies also requested grants to support responses to the challenges of rural communities. For example, public transportation grew more limited, resulting in a grant to Transportation for Cayuga County to support trips to medical appointments and grocery shopping.

Cayuga Community Health Network and Cornell Cooperative Extension received grants to provide wellness kits and Spanish/ English COVID-19 prevention information to farmworkers.

Agencies that provided on-site services or meals shifted to in-person or remote delivery as many people — especially the elderly were fearful of leaving home. Grants supported technology for agencies to work remotely or change procedures to keep staff and clients safe.

Uncertainty and change made some people vulnerable to risky behavior or abuse. Telehealth and video check-ins were crucial for people experiencing mental illness, domestic or family abuse or substance abuse.

Liberty Resources in Madison County, Oneida Healthcare and Arc of Oswego County received grants for technology to provide contactless telehealth services to clients.

Several agencies, including Fulton Family YMCA and Oswego YMCA, received grants to provide child care for essential workers.

One child care provider emerged from an unexpected source. Cazenovia's The Haven at Skanda, which connects rescued animals with children who have emotional and behavioral issues, received funding to support a shift to meet the increased need for emergency child care.

MADISON COUNTY RURAL POVERTY FUND

The Madison County Rural Poverty Fund supports organizations serving residents of Madison County.



\$5,000

\$1,500

\$15,000

\$10,000

\$10,500

\$392

\$500

\$25,000

\$5,000

\$3,000

Purchase PPE and food for increased staff to meet demand for ambulance services to Syracuse

MADISON COUNTY RURAL POVERTY FUND GRANTS (as of 7/31/2020)

CAZCARES Assist clients with food and emergency services	\$5,000	FIVER CHILDREN'S FOUNDATION Provide virtual emotional support services to youth with mental health concerns and their families
CNY DIAPER BANK	\$5,000	
Facilitate an emergency diaper distribution in	+-,	HAMILTON FOOD CUPBOARD
Madison County		Provide food, cleaning supplies and basic hygiene products to Madison County residents
CLEAR PATH FOR VETERANS	\$7,500	
Provide emergency food deliveries, mental health services,		THE HAVEN AT SKANDA
financial/career counseling to Veterans and their families,		Support emergency child care to school-aged children
and accommodate virtual work opportunities for staff		of essential personnel or of families identified by the Madison County Department of Social Services as
COMMUNITY ACTION PARTNERSHIP FOR		at-high-risk for abuse
MADISON COUNTY	\$3,000	
Provide IT support for staff to work remotely and		LIBERTY RESOURCES
supplement emergency supplies for families, such as cleaning products, hygiene items, food and diapers		Provide telehealth services for substance abuse disorders
		MADISON COUNTY CORNELL COOPERATIVE EXTENSION
COMMUNITY RESOURCES FOR INDEPENDENT SENIORS	\$7,500	Offer summer learning programs for children ages 5-13
Support Madison County's 55-plus community through accounts and the second seco	ess	and distribute farmer support packages containing health
to information, referrals and technology		products, safety information and words of encouragement
CONSUMER SERVICES OF MADISON COUNTY	\$5,000	MADISON COUNTY HOSPICE AND PALLIATIVE CARE
Provide remote services for clients		Offer telehealth services to patients
CORNELL COOPERATIVE EXTENSION	\$5,000	MID-YORK SENIOR HOMES
Support for the Child Care Resource & Referral Program		Serve meals to elders in Madison County who are
		experiencing isolation, limited transportation and
DAVID'S REFUGE	\$500	food insecurity
Provide food packages for caregiver families		
		ONEIDA HEALTHCARE
		Facilitate access to critical PPE, testing supplies,
	~	thermometers and technology
		SALVATION ARMY
	a la	Provide emergency assistance in rural communities
	н	SOUTHERN MADISON COUNTY
	28	AMBULANCE CORPS (SOMAC)
	「西日」	

20 CENTRAL NEW YORK COMMUNITY FOUNDATION





The Cayuga Community Fund partnered with United Way of Cayuga County to support organizations serving Cayuga County residents.

CAYUGA COUNTY COVID-19 FUND GRANTS (as of 7/31/2020)

AUBURN RESCUE MISSION Supply food, household items and financial support to families in need	\$15,000
AUBURN YMCA-WEIU Provide safe, socially-distant transport for campers	\$8,640
BOOKER T. WASHINGTON COMMUNITY CENTER Provide properly packaged food for local residents	\$650
CAYUGA CENTERS Provide masks and face shields for employees to use during home visits and trauma interventions	\$2,000
CAYUGA COMMUNITY HEALTH NETWORK Provide farmworkers with wellness kits and information about COVID-19 in English and Spanish	\$2,608
CAYUGA COUNTY HOMSITE DEVELOPMENT CORPORATION Offer low- and moderate-income renters and homeowners funds for emergency rent and home repairs	\$10,000
CENTRAL NEW YORK TOMATOFEST Partner with other organizations to bring food to residents of Cayuga County	\$18,000
FOOD BANK OF CENTRAL NEW YORK Create emergency food boxes to be distributed by Cayuga County's Office for the Aging	\$1,320
MOZAIC (FORMERLY ARC OF SENECA-CAYUGA) Supply employees with PPE and cleaning supplies as they provide aid to Cayuga County residents	\$10,000
PEACHTOWN ELEMENTARY SCHOOL Offer a virtual tutor/study buddy program which pairs Wells education majors with families in need of educational support; hire a consultant to develop a vibrant and effective online learning structure	\$6,000
PERFORM 4 PURPOSE Purchase media equipment, sanitizing material for performers and instruments and a no-contact infrared thermometer	\$3,300

PUBLIC BROADCASTING COUNCIL OF CNY (WCNY) Broadcast TV Classroom Network, which offers Pre-K to 12th grade instruction in key academic subjects by teachers who are helping children learn from home

TRANSPORTATION PROJECT FOR CAYUGA COUNTY	\$3,807
Transport senior and disabled citizens of Cayuga County	
to medical appointments and groceries	

\$5,000

\$700

UNITY HOUSE OF CAYUGA COUNTY

Provide phone cards for clients to participate in telehealth sessions, online classes and check-in meetings







FUITON DUBLIC URDARY



\$500

The Oswego County Community Foundation partnered with United Way Greater Oswego County and the Richard S. Shineman Foundation to support organizations serving Oswego County residents.

EALTH

DATIC

OSWEGO COUNTY COVID-19 FUND GRANTS (as of 7/31/2020)

ARC OF OSWEGO Purchase laptops or tablets that will be loaned to clients for participation in telehealth sessions	\$7,500
CATHOLIC CHARITIES OF OSWEGO COUNTY Assemble bags with items such as games and art supplies for delivery to families throughout Oswego County	\$5,000
CHILD ADVOCACY CENTER OF OSWEGO COUNTY Provide enhanced mental health and support services	\$9,100
DONALD MCFEE MEMORIAL AMBULANCE SERVICE Purchase equipment and medical supplies needed to treat patients	\$2,000
FARNHAM FAMILY SERVICES Implement a remote workforce including laptops, hotspots, licenses and cell phones	\$10,000
FULTON CITY SCHOOL DISTRICT Distribute basic household cleaning supplies and family activities to promote and sustain physical, social and emotional wellness	\$2,500
FULTON FAMILY YMCA Provide affordable child care and host a call center which allows YMCA staff to call and connect with members who are affected by the pandemic	\$22,000

FULTON PUBLIC LIBRARY	\$500
Purchase PPE and cleaning supplies for employees and guest	S
HANNIBAL RESOURCE CENTER	\$1,200
Purchase freezers to support increased food distribution	<i><i>v</i>1/200</i>
to residents of the Hannibal community	
KRISTINA'S HOUSE OF HOPE	\$5,000
Purchase emergency shelter supplies for women who are	
displaced or are struggling with drug and/or alcohol	
dependency in Oswego County	
MEXICO FOOD PANTRY - SAINT ANNE MOTHER	¢2.000
OF MARY CATHOLIC CHURCH	\$3,000
Provide the community with needed food	
OSWEGO HEALTH FOUNDATION	\$30,750
Purchase rapid-result COVID-19 test units, provide	<i>400,100</i>
individuals with mental health support, create a new	
workstation to enable in-house COVID-19 diagnostic	
testing and support its Mobile Crisis Team	
OSWEGO INDUSTRIES	\$3,000
Produce large amounts of cotton masks and gowns for	
local healthcare providers, including Menter Ambulance	
and Oswego Health	
OSWEGO YMCA	\$45,602
Provide emergency child care and meals for children of	
essential workers	
THE PHOENIX AREA FOOD PANTRY	\$2,500
Distribute food items to community members	<i>42,500</i>
PUBLIC BROADCASTING COUNCIL OF CNY (WCNY)	\$5,000
Broadcast TV Classroom Network, which offers pre-K	
to 12th grade instruction in key academic subjects by	
teachers who are helping children learn from home	
THE SALVATION ARMY	\$6,800
Offer pre-packed food boxes and grab and go lunches	
for Oswego residents	
	62.047
VICTORY TRANSFORMATION Provide shelter care, meals and masks for individuals	\$3,947
who are living in homelessness or have addiction issues	





The Women's Fund of Central New York supports organizations in Onondaga, Madison, Cayuga and Oswego counties that address the needs of women and girls.

WOMEN'S FUND OF CENTRAL NEW YORK GRANTS (as of 7/31/2020)

ACCESSCNY Provide hygiene baskets to women and girls who receive services through its mental health programs	\$5,000	KING FERRY FOOD PANTRY Provide a one-month supply of personal hygiene products and vitamins to women in our community	\$3,000
ACR HEALTH Supply PPE, personal hygiene products and cleaning supplies to clients with compromised immune systems	\$5,000	OSWEGO COUNTY OPPORTUNITIES Purchase food, diapers, formula, feminine hygiene products, and clothing for women and girls throughout Oswego County who are fleeing domestic violence, living	\$5, 000
CHADWICK RESIDENCE Provide supportive housing and assistance to youth living in homelessness, young mothers, victims of domestic	\$5,000	in a homeless situation, have a history of trauma, are pregnant/parenting or are living in poverty	
violence, and women with mental health and/or substance abuse disorders		RESCUE MISSION ALLIANCE-AUBURN PROGRAM Supply food and provide tele-case management for families	\$5,000
DUNBAR ASSOCIATION Provide virtual support group therapy for girls between 5 and 18 years old	\$5,450	THE SALVATION ARMY, SYRACUSE AREA SERVICES Deliver food and hygiene items weekly to senior citizens	\$5,000
		TUCKER MISSIONARY BAPTIST CHURCH	\$5,000
THE HAVEN AT SKANDA Support emergency child care to school-aged children of essential personnel or of families identified by the Madison County Department of Social Services as at-high-risk for abuse	\$5,000	Serve hot meals to the community twice per week	



The Greater Pulaski Community Endowment Fund supports organizations serving residents of Pulaski and the town of Richland.



GREATER PULASKI COMMUNITY ENDOWMENT FUND GRANTS

BETHEL COMMUNITY CENTER Replace steel roof to preserve the community center	\$2,900	PULASKI COMMU Provide the Pulasi
C.A.C. FOUNDATION Provide PPE, thermometers and other safety measures to employees and clients in Pulaski	\$3,000	RURAL AND MIGR Purchase an EKG
HALF-SHIRE HISTORICAL SOCIETY Update technology to better serve patrons in Pulaski	\$2,500	SALMON RIVER FI Offer a variety of relieve stress and for youth in Pulas
OSWEGO COUNTY OPPORTUNITIES Provide transportation to Pulaski residents to the grocery store, pharmacy and doctors' appointments	\$5,000	UNITED FRIENDS (Provide food, litte

(as of 7/	(31/2020)
PULASKI COMMUNITY CUPBOARD FOOD PANTRY Provide the Pulaski community with much-needed food	\$2,000
RURAL AND MIGRANT MINISTRY OF OSWEGO COUNTY Purchase an EKG machine for free clinic in Pulaski	\$1,500
SALMON RIVER FINE ARTS CENTER Offer a variety of virtual art classes designed to help relieve stress and encourage the development of skills for youth in Pulaski	\$3,120
UNITED FRIENDS OF HOMELESS ANIMALS Provide food, litter, supplies and veterinary visits for homeless animals	\$2,000



THANK YOU TO OUR DONORS

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